## Leaks – Big or Small The faster you find them the more money & water you'll save!

Leaky faucets, indoors or out are easy to find. If you turn off the valve and the outlet continues to flow or drip, the installation of the correct washer will most likely solve the problem. If you don't know how to do the job yourself, your local hardware store can advise. If you decide to hire a plumber to do the job, make sure you check every faucet or hose bib before hiring a plumber. For a professional, changing washers is a quick, simple job.

A running toilet is the most common cause of household leakage. And the best way to test a toilet for leakage is to place a few drops of colored food dye in the toilet tank, then wait an hour and look in the bowl. If the water in the toilet bowl shows traces of the food dye, your toilet seals need to be adjusted or replaced.

Big leaks are another matter. Sometimes the leakage is severe – as much or more than 30 gallons per hour! When we notify a customer that they have a large leak, and neither we nor they know the location of the problem, their objective and ours are exactly the same. We want it stopped fast to conserve freshwater, and they want it stopped to save money.

If the location of the leak is still unknown after a thorough inspection indoors and outdoors, it's time to admit you need professional help. Most often, the victim of a big unknown leak calls a plumber. But we've learned that while licensed plumbers are experts at fixing leaks, many are not very good at finding one which may be underground or even inside a home's concrete slab. It's not uncommon for a plumber to spend two or more days to locate a hidden leak. And that can and will add up to big money and water losses.

Luckily, residents of Escambia and Santa Rosa counties are serviced by a number of Leak Detection Services – companies with high tech equipment and technicians highly trained in the art of locating leaks (big and small, underground or in slabs or walls or wherever). Most of these companies charge a flat fee to service a client's home, and guarantee results. Usually, they find their customer's leaks within an hour. Considering a plumber's hourly fee, using a Leak Detection Company can mean big savings.

If you're not sure of your plumber's leak finding ability, we suggest you go online and Google: Leak Detection Services, Milton or Pensacola, Florida. Once the leak has been found, it's time for your plumber to do what they do best.

Thank you for being our customer and we promise to keep doing our best on your behalf.

## **Pace Water Company**