



April 7, 2014

Dear PWS Member:

PWS has contracted with ISI Water Company (also known as Water Company of America/ to look into our water and wastewater accounts to confirm that we are fairly and accurately billing our members. ISI Water Company staff will begin the field phase of their contract in May 2104.

As part of this contract ISI Water Company personnel will be looking at the water meters, wastewater connections, and fire protection services as needed. Please offer them whatever assistance they need to complete their tasks.

Thanks you for your cooperation. If you have any questions or would like to verify the information in this letter, please feel free to call the PWS office at 850.994.5129 or Stephanie Riley DeGruy, office manager for ISI at 228.222.3284.

Sincerely,
Pace Water System, Inc.

A handwritten signature in blue ink, appearing to read "Damon A. Boutwell".

Damon A. Boutwell, PE
General Manager



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